



has an opportunity for a

Program Director CalAIM Startup Program
Corporate Office (Laguna Hills)
(Full-Time)

Western Youth Services is a leading expert in children's mental health and wellness solutions. As a hub of children's mental health in Orange County, we've been providing services and programs for our community for over 50 years. Our passionate and dedicated staff deliver services and programs that prevent, treat and heal our kids and families and increase their ability to live full and productive lives. If this sounds like you, and you meet the qualifications for this position, please send us your resume.

The Program Director is responsible for the startup, implementation, and management of the new CalAIM benefits including Enhanced Care Management (ECM) and Community Health Worker (CHW). ECM and CHW are new Medi-Cal benefits that seek to improve coordination of services through a variety of services ranging from preventive care to comprehensive care management for individuals with complex needs. The target population of this position includes children, youth, and their parents/legal guardians. The Program Director is well versed in trauma informed care, motivational interviewing, risk assessment, resilience building, and various clinical theories and modalities.

Responsibilities:

- Program startup, including the development of program policies and procedures consistent with Agency policies and contractual requirements.
- Directs and manages operations through a team of Lead Care Managers, Community Health Workers, and administrative staff.
- Provides direct supervision to frontline service providers.
- Ensures staff provide services in a manner consistent with contractual requirements, state laws, Agency policies, professional ethical principles, and client needs.
- Oversees data collection, documentation, reporting, and billing.
- Coordinates and networks with internal and external stakeholders, including CalOptima.
- Monitors individual and program productivity to ensure obligations are met.
- Hires, develops, trains, and performance manages staff.
- Other duties, as assigned.

Minimum Qualifications:

- Master's degree in social work or related field from an accredited university; and two to four years directly related experience in the administration of mental health services, with increasing responsibilities.
- Current California Licensure in Psychology, Marriage Family Therapy, or Social Work required.

- Two years supervisory experience with a demonstrated ability to effectively lead a mental health team.
- Experience leading allied professionals and the ability to interface with CalOptima and Orange County entities.
- Working knowledge of Medi-Cal and CalAIM initiatives related regulations, including documentation requirements, clinical standards of care and program development.
- Demonstrated compliance with ethical standards promoted by the Board of Behavioral Services, Board of Psychology, and the corresponding professional association.
- Ability to read, analyze, and interpret medical assessments, county requirements and regulations.
- Able to write clear and concise reports and business correspondence and to effectively present information in varied situations.
- Ability to relate to people of various ethnic and socioeconomic backgrounds within a multicultural environment.
- Accurately calculate figures and amounts and apply concepts to practical situations.
- Able to define and solve practical problems.
- Organize and manage multiple priorities.
- Demonstration of ability to lead people and get results through others.
- Ability to think ahead and plan over a 1–2-year time span. Measurement of performance to Agency goals and standards and establishment of targets for improvements in quality, cost, service, and employee relations.
- Understanding and demonstration of multicultural sensitivity and agency Diversity, Equity, and Inclusion initiatives.
- Bilingual in English and Spanish preferred.

Benefits: Comprehensive employee benefits package includes: Medical, Dental, Vision, Life Insurance, Long Term Disability and 403(b) Retirement Incentive & Savings Plan.

Western Youth Services' Mission: Advancing awareness, cultivating success, and strengthening communities through integrated mental health services for children, youth, and families.

Western Youth Services is an Equal Opportunity Employer and seeks to recruit and retain a diverse workforce to maintain the excellence of Agency service to the community and to offer richly varied disciplines and perspectives.