

About WYS

Western Youth Services is a hub for children's mental health in Orange County with a mission of advancing awareness, cultivating success and strengthening communities through integrated mental health services for children, youth, and families. For Over 50 years, WYS has been providing services and programs that empower children, families, and communities to succeed. WYS works closely with schools and youth-serving organizations to provide mental wellness support and resources to those who need it most. Collaborating with these agencies has resulted in shared systems of support and new pathways for healing.

Contact Western Youth Services to learn more about Enhanced Care Management and Community Care Coordination.



westernyouthservices.org



Enhanced Care Management

Contact Us



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Community Care Coordination



What is Enhanced Care Management?

Enhanced Care Management (ECM) is a new statewide benefit available to eligible Medi-Cal members.

Provided at no cost through the Community Care Coordination program at WYS, ECM assigns a single care manager to help coordinate the multiple services you may need, including physical, behavioral, dental, developmental, and social services. The goal is to make it easier for you to get the right care, at the right time, where you need it—whether that is at home, in the community, or in a doctor’s office.



Who Qualifies for ECM Services?

Children, Youth, & Families may qualify for ECM Services if you:

- Are experiencing homelessness or unstable housing
- Have frequent visits to the emergency department, hospital, or short-term skilled nursing facility services
- Have serious mental health or substance use disorder needs
- Are involved in the child welfare system
- Are insured by a participating managed care plan

ECM services are provided at no cost to individuals with participating insurance plans. Contact WYS to learn if you are eligible.

Benefits of ECM

Having one single care manager can help individuals in multiple ways:



Allows you to stay focused on your health.



Helps you better understand your medicines, treatments, health, and wellness.



Connects you with doctors, specialists, resources, and social and community services.



Sets up transportation for appointments and resources.