



has an opportunity for a

Bilingual Care Manager
Community Care Coordination Program
Corporate Office (Laguna Hills)
(Full-Time)

Western Youth Services is a leading expert in children's mental health and wellness solutions. As a hub of children's mental health in Orange County, we've been providing services and programs for our community for over 50 years. Our passionate and dedicated staff deliver services and programs that prevent, treat and heal our kids and families and increase their ability to live full and productive lives. If this sounds like you, and you meet the qualifications for this position, please send us your resume.

The Bilingual Care Manager is a designated care manager for eligible CalOptima members. Enhanced Care Management (ECM) is a new Medi-Cal benefit that seeks to improve coordination of services through comprehensive care management for individuals with complex needs. The target population of this position includes children, youth, and their parents/legal guardians. The Bilingual Care Manager is a valuable member of a multidisciplinary team and is responsible for coordinating all aspects of ECM. The Bilingual Care Manager uses motivational interviewing, trauma-informed and harm-reduction approaches to care.

Responsibilities:

- Coordinates care for clients.
- Assesses client needs.
- Creates collaborative plans of care to meet client needs.
- Connects to needed services (e.g., medical, social, behavioral, transportation, etc.).
- Advocates for client needs with other healthcare professionals.
- Coordinates with hospitals on discharge planning.
- Monitors treatment adherence (including medication).
- Submits documentation and billing for services.
- Provides health promotion and self-management training.
- Other duties, as assigned.

Minimum Qualifications:

- Bachelor's degree in a mental health discipline or related field (Counseling, Psychology, Social Work, Human Services).
- Minimum two years' experience in client-related services in mental health. May substitute 30 semester units in counseling, psychology, or social work for one year of experience.
- Work experience in case management and collaborative partnering preferred.

- Experience working with children and families required.
- Knowledge of community resources, case management process, community outreach and program planning highly preferred.
- Understand various ethnic and socioeconomic backgrounds within a multicultural environment.
- Ability to navigate Outlook, Word, Excel, Electronic Health Record (EHR) Software.
- This position is a community-based position and requires the ability to travel.
- Bilingual Vietnamese or Spanish required.

Salary: from \$25.12 hourly

Benefits: Comprehensive employee benefits package includes: Medical, Dental, Vision, Life Insurance, Long Term Disability and 403(b) Retirement Incentive & Savings Plan.

Western Youth Services' Mission: Advancing awareness, cultivating success, and strengthening communities through integrated mental health services for children, youth, and families.

Western Youth Services (WYS) is an Equal Opportunity Employer and seeks to recruit and retain a diverse workforce. WYS values and promotes a culture of inclusivity and belonging, one that embraces the contributions of richly diverse disciplines and perspectives of all employees and staff.